### Zululand District Municipality





### ANNUAL REPORT 2006/7







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### Glossary of Terms and Abbreviations

BP:	Business Plan
DBSA:	Development Bank of Southern Africa
DPLG:	Department of Provincial and Local Government
DMP:	Disaster Management Plan
EE:	Employment Equity
EEP:	Employment Equity Plan
EMP:	Environmental Management Plan
IDP:	Integrated Development Plan
ITP:	Integrated Transport Plan
LED:	Local Economic Development
LUMS:	Land Use Management System
PMS:	Performance Management System
RDP:	Reconstruction and Development Plan
SDBIP:	Service Delivery and Budget Implementation Plan
SDF:	Spatial Development Framework
WSDP:	Water Services Development Plan
ZDM:	Zululand District Municipality
MANCO	Management Committee
EXCO	Executive Committee

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ur government mandates us to, every now and then, report to the communities about our community development projects in their areas, as well as, to hear about their developmental needs. We need also to explain to them how the monies allocated to us were spent in each financial year.

This year we have again engaged the services of five young unemployed maths and science students from within our District for a 12-month period. This annual gesture is aimed at providing young people with the much-need working experience. While they are on this programme it is compulsory that they register at tertiary institutions and if there are any vacancies available, these students get first preference in terms of employment.

We also have a three-year programme for students who are in a financial management field. We train them for that duration and if they continue to pass, we employ them full-time.



#### ACHIEVEMENTS

Our achievements as a district include that the ZDM has for the past six successive years received an unqualified report from the Auditor-General for the sixth year; we also received third overall position in the Provincial Vuna Awards, and came first on the service delivery category; The KwaZulu-Natal Department of Arts and Culture has named our Indonsa Arts and Culture Centre as the best run institution in the Province for two successive years.

Also the Provincial and Local Government MEC, Mr Sydney Mufamadi, has recommended that ZDM should be used as a role model for other District Municipalities on Performance Management System.

We started the year with a Planning Session, whereby I and the Municipal Manager, Mr JH De Klerk sat with all HODs of different sections to strategise. This was followed by a meeting with local municipality mayors of Ulundi, Nongoma, uPhongolo, Edumbe and AbaQulusi to brief them of our Plan of Action for the year.

As a person who believes and trusts in the Lord God Almighty (*Philippians 4:13...I can do all things through Christ who strengthens me*), the Zululand District Municipality actual programme kicked off with a Prayer Day which was attended by more than 10 000 people at Cecil Emert Stadium in Vryheid. After the Prayer Day, began a long list of project hand-overs to the local Amakhosi and communities of the Zululand District.

With water provision being one of our core functions, a huge percentage of our budget allocation goes to water projects. On-going water projects include the erection of the following regional water schemes: The R612-million Usuthu Regional Water Scheme; the Coronation/Khambi (R120-m); Hlahlindlela/ eMondlo (R229-m); Mandlakazi (R368-m); Mkuze (R15-m); Nkonjeni (R467-m); Simdlangentsha East (R48-m); Simdlangentsha Central (R52-m); and the R111-million Simdlangentsha West regional water schemes.

Last year we handed over to the community the first and second phases of the Mandlakazi Regional Water



Scheme which, when completed, will service about 175 000 people.

Also, more than 44 000 people from Hlabisa, in the Umkhanyakude District, will also benefit from the Mandlakazi Water Scheme and also handed over Mbilane Water Scheme to the community.

Another large sum of money, more than R4-million, went towards the economic development of 81 ZDM wards, while more than R2,2-million was used for financing the building of 14 crèches. Five of those crèches have been handed over to local Amakhosi and the Zululand District community for their use.

About R2-million went towards the building of 15 classrooms, five of which were handed over at Enyathi School, under the Abaqulusi Local Municipality early this year. At the same function we also held a sod-turning ceremony to mark the beginning of KwaMnyathi Water Project.

We strongly believe that sports has a big role in uniting different people of this country, this year alone we have spent about R3.8-million to develop sporting facilities in our District, including Ulundi Sports Complex which is about to be completed, Mona and Hlobane sports fields, both of which, are in the first phase.

Besides handovers, other functions that we have hosted this year include:

The Mayoral Co-ordinating Forum; the contractors' workshop; the 55km Annual Marathon; the LED Projects launch, as well as, Budget Roadshows in which our 2006/07 financial year Budget was unanimously approved; two report back meetings one in Durban and another in Gauteng.

To keep the youth busy and out of the streets, again this year we organised the Zululand District Municipality pageant (beauty contest) in Ulundi.

Local Economic Development (IDP) and The Disaster Management Roadshows were another big feature in our calendar for this year and this was followed by the Mayoral Cup games and ZDM Golf Day. We also held our annual Children's Christmas Party in Pongola. We also hosted an annual party for the Elderly people. These are two most important events in ZDM's calendar and each attracts more than 6 000 people from the five local municipalities making up our District.

Good working relations with Amakhosi, Mayors, councillors within Zululand and my Municipal Manager, Mr JH De Klerk, and all staff members ensure that we provide sustainable development to our community. With integrity we will always ensure that there are no actions/traces of corruption. We will continue to maintain our clean record as I have stated earlier on.

I want to make a promise that as long as I am Mayor of the Zululand District Municipality, my fellow councillors and I will continue to serve our people with honour, dignity and integrity.

I would like to re-commit ourselves to our vision: "We the people of Zululand are proud communities that are committed to the development of Zululand through hard work, integrity and common purpose".

Our Mission is still the same: "To create an affluent district by the:-

- Provision of optimal delivery of essential services;
- Supporting sustainable local economic development;
- Community participation in service delivery".

I thank you

MASUS

<u>V.Z. Magwaza-Msibi</u> Mayor: Zululand District Municipality





Lis once again time to think back on the performance, achievement and shortcomings of the past year. Once again, all in Zululand District Municipality can look back and recall many successes achieved. At the same time we must also be mature enough to also note, and work on the failures and areas where we did not perform ultimately. To do what is expected from us is simply just not good enough. We always, and always will, endeavor to go that extra mile to ensure service excellence in everything we do.

The Management Committee, for instance, realized during the year that our Performance Management System, although regarded by others as good, was simply not good enough for us. MANCO embarked on an intensive workshop and after 14 days of rigorous debate and discussions presented to the Executive Committee a PMS for adoption. After inputs were made by EXCO the System was approved by Council and is now recognized by the Department of the Honorable Minister of Local Government, Mr Sydney Mafumadi, as a best practice model.

Other planning, development and implementation models were also recognized by other Government Departments. Various presentations on Zululand District Municipality's Regional planning for Water and Sanitation, the Prioritization model, Project Management etc were presented at national conferences and workshops as Model projects.

At Zululand District Municipality the most important aim is to supply our deprived communities with basic services. This is of course our biggest challenge. The need is just absolutely too big to positively respond to, in the short term. Zululand District Municipality is however doing its utmost, through proper planning and concerted efforts of all involved, to do as much as we possibly can with the limited resources allocated to us by Government. Since the first days of Zululand District Municipality we have managed to spend 100% of funds allocated annually for capital projects.

The State of finances and accounting in local Government in the country is known to be disastrous, to say the least, but sound administration, good financial management and a zero tolerance attitude towards fraud and corruption contributed to Zululand District Municipality receiving unqualified audit reports for six years in a row. There are very few municipalities that can achieve this. Another positive aspect of Zululand District Municipality's finances is that all reserves and funds are cash - backed by investments.

The Annual Report will deal in detail with service delivery successes and challenges. I will conclude by admitting that the year was good but in many ways not excellent. I again, commit Myself, MANCO and all staff to service excellence in 2007/2008.

The Hon Mayor Cllr V Z Magwaza – Msibi, for her trust, her respect, her motivation and her setting of an example of a hard worker, the Executive Committee and Council for their support and understanding, His Excellency Dr. M.G. Buthelezi and other senior political role players for their constant support, MANCO for their hard work and positive attitude, all staff and everybody who supported Zululand District Municipality in making Zululand District Municipality a great place.







t is that time of the year again where we as councillors must give account to the electorate on how the public funds were utilised in this financial year 06/07. Again all programmes and projects implemented by the district were programmes required and requested by our communities through our consultative structures within our communities. These structures include our traditional leaders who are the custodians of our culture and tradition in rural areas and all relevant stakeholders within our district. As a district we are not handing over community projects for the sake of it but we deliver sound and sustainable projects aimed at creating a difference in people's lives. All these projects are implemented within communities with the help of our hardworking and dedicated councillors. I must also thank our councillors for sticking to their pledge of honour, service and delivery to the electorate. Our leader always stresses the importance of accountability by always going to the people to find out what their needs are rather than prescribing to them what they need. Councillors should always remember that they are public servants and are accountable to them. More training in form of workshops and team building exercises are still needed for councillors to better equip them to carry out their public duties.

As councillors we admit that although we pride ourselves with our achievements throughout the years, I like to admit that there is still room for improvement. We are aware of the fact that there are areas that still lack basic services. I would like to assure these communities that we will intensify our efforts to bring services as part of our mandate to the people.

I thank you!

Speaker Councillor NJ Mjaja



This report represents the annual report of the Zululand District Municipality for the 2006/07 financial year. It is a legal requirement in terms of Chapter 12 of the Municipal Finance Management Act, 2003 (Act 56 of 2003). The purpose of the report as per the Act is as follows:

- To provide a record of the activities of the municipality for the specific financial year
- To provide a report on performance against the budget for the financial year
- To promote accountability to the local community for the decisions made by a municipality during the financial year

In line with aforementioned this report will be tabled in Council who must adopt an oversight report containing the Council's comments on the annual report. The annual report will also be made public and the residents and other stakeholders in the Zululand District will be given an opportunity to comment and submit representations in connection with the report, which comments and representations will be considered by the Council when adopting the oversight report.

The Zululand District Municipality wish to thank also those individuals, organisations and members of the community for their assistance in the compilation of this annual report.

A vision is a statement that indicates a desired future scenario, which may be idealistic, and which describes the desired future state towards which the Municipality is working. It must paint a picture that all can embrace and must be sufficiently detailed for everyone to see the same picture.

With this in mind the Zululand District Municipality adopted the following vsion which will be the strategic thrust of the Municipality in the short to medium term.



We are the Zululand Region and proud of our heritage. We are mindful of the needs of the poor and we seek to reflect the aspirations of our communities.

We are commited to responsible and accountable actions, tolerance and concern for racial harmony, the protection of our environment, and the strengthening of the role of women and youth.

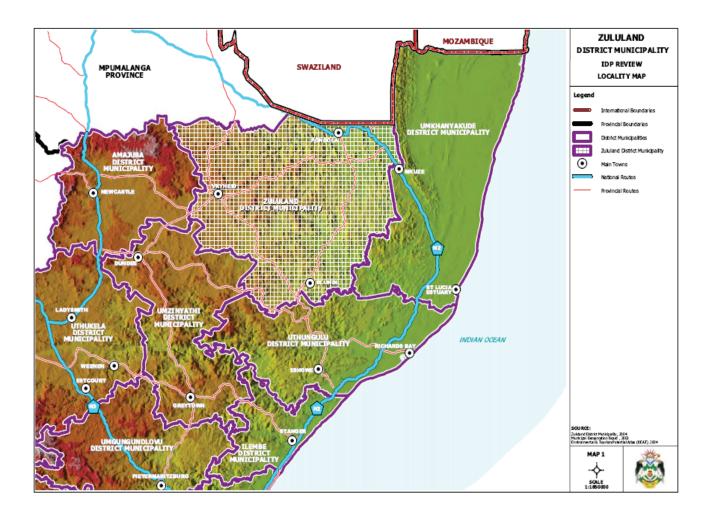
We will strive to improve the quality of life in Zululand by providing sustainable infrastructure, promoting economic development and building capacity within our communities.

**"WE SERVE THE PEOPLE"** 





## Overview of the Zululand District Municipality



The Zululand District Municipality is one of the ten district municipalities in KwaZulu Natal. It operates on the northern part of the province. The area is predominantly rural and the population is sparsely dispersed over 14 810 km<sup>2</sup> (see map below). The major towns forming part of the district are eDumbe, Abaqulusi, Nongoma, Pongola and Ulundi.

#### **Demographic Information**

The district serves a population of 966 996 people of whom 68,7 % reside in the rural areas, with the balance is in the urban and/or peri-urban areas. The district is characterised by high unemployment and poverty and as such the Zululand District Municipality has been identified as a Nodal Point.



A few key statistics are summarised hereunder:

Indicator	Zululand
Area	14 810 km²
Population (2005)	964 000
Households	145 889
Number of settlements	884
Urban areas	6 towns and 15 small urban settlements
% rural population	80,5%
% urban population	19,5%
Gender breakdown	Males 46,5 % Females 53,5 %
Age breakdown	0 - 14 38,9% 15 - 64 56,9% 65 + 4,2%
Life expectancy	1998       65 years         2010       48 years

Source: Zululand DM GIS 2006



The table hereunder shows the population distribution per local municipality.

Table 1: Pop	ulation Di	stribution	in	Zululand
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Municipality	Urban	Rural village	Rural scattered	Scattered	Rural farms	Total
eDumbe	15 639	15 120	20 599	3 490	13 716	66 565
uPhongolo	14 861	50 187	28 226	7 898	1 243	100 416
Abaqulusi	24 109	155 017	10 622	4 426	23 623	218 798
Nongoma	4 181	183 943	43 744	-	-	231 868
Ulundi	55 439	221 503	32 804	9 593	23 013	342 353
Zululand	115 230	625 771	135 996	25 408	61 596	964 000

Source: Adapted from Census 2001

The following is noted.

- Ulundi (342 353) and Edumbe (66 565) local municipalities are home to the highest and lowest proportions of Zululand District's population, respectively.
- In terms of geographic area, Abaqulusi is the largest (4185 km<sup>2</sup>), Ulundi (3256 km<sup>2</sup>), uPhongolo (3236 km<sup>2</sup>), Nongoma (2185 km<sup>2</sup>) and eDumbe (1948 km<sup>2</sup>).
- Low levels of urbanization, approximately 80,5% of the people in the District are located in rural areas.
- $\circ$  A high youthful population in the 0 19 year age group (56%).
- A female population (53,5%) that is significantly higher than the male population (46,5%) which could be attributed to migration patterns in the province in general.
- Urbanization rates among the local municipalities indicate that Abaqulusi Municipality has the highest rate of urbanization i.e. 65%, Ulundi follows with 21% and Edumbe at 8%. uPhongolo and Nongoma Municipalities have the lowest urbanization rate at approximately 3% each.



The following Table provides a comparative breakdown of the annual household income in the Zululand District Municipality.

#### Table 2: Annual Household Income

Income Level	eDumbe	uPhongolo	Abaqulusi	Nongoma	Ulundi	Zululand
No income	5472	4319	11763	12054	14473	48081
R1–R4 800	1671	6156	3256	3155	3146	17382
R4 801–R9 600	3707	7439	7663	7591	8607	34910
R9 601–R19 200	2125	4207	4892	3975	4483	19489
R19 201–R38 400	1222	2057	3367	2483	2941	12071
R38 401-R76 800	586	1028	2438	1335	2102	7490
R76 801-R153 600	282	568	1507	429	1098	3885
R153 601-R307 200	94	192	602	116	392	1395
R307 201-R614 400	41	80	144	57	105	427
R614 401-R1 228 800	14	29	59	28	47	179
R1 228 801-R2 457 600	46	38	59	72	98	313
R2 457 601 and more	18	10	23	47	39	137
Not applicable	10	16	40	33	32	130

Source: Stats SA 2004 Adapted Census Data

Employment levels are shown in the following table:

#### Table 3: Levels of Employment

	eDumbe		uPhongolo		Abaqulusi		Nong	goma	Ulundi	
	Male	Female	Male	Male Female		Female	Male	Female	Male	Female
Not applicable	22616	23828	31677	33787	48050	50380	58957	63763	59959	65107
Employed	6418	4027	11864	7644	15210	11013	4587	8083	8821	8821
Unemployed	6416	7699	8046	10404	17691	20663	9443	12655	14315	20284
Not economical Active	12117	17458	17117	25949	30629	15480	35489	53649	34507	49377

Source: Stats SA 2004 Adapted Census Data

Overleaf, a table is attached that represent the education levels of the Zululand population. There is a correlation between income, employment and education levels as can be seen from the tables and graphs referred to.



	eDumbe		uPhongolo		Abaq	ulusi	Nong	joma	Ulundi	
	Male		Male		Male		Male		Male	Female
Not Applicable	6479	6572	9219	9664	13751	13677	15770	16282	16574	16572
No schooling	10035	11630	13564	17978	20597	24373	21282	34657	24706	39279
Some primary	15805	16204	22703	23039	32878	33195	38900	40902	37992	38572
Complete primary	2713	3122	3993	4788	6066	6923	5946	7133	6049	7364
Some secondary	8856	10801	12715	14858	24152	27536	18921	24323	20575	25920
Std 10/Grade 12	2332	3016	423	4780	9204	10468	4136	7184	7200	10654
Higher	574	804	1159	1404	3118	3874	1322	1984	1866	2892

#### Table 4: Levels of Education

It is very important to consider the prevalence of **HIV/Aids** and the impact it has on the socioeconomic conditions of the District. HIV/Aids will have a significant negative impact on the whole South African society, Zululand being no exception. The implications are as follows:

"KwaZulu-Natal's present share of the South African population is about 21%. This is expected to remain constant over the next 20 years under a "low impact" HIV/AIDS scenario, according to the DBSA. However, KZN had the highest recorded HIV-positive rate in the country between 1997 and 1999, indicating *that* the impact is likely to be more severe than in the rest of South Africa, rather than less so. The Department of Health national statistics estimated KZN's HIV prevalence rate at 32,5% in 1999. The KZN's Office of the Premier reports that 'the prevalence appears to be higher among women than among men. Women are infected considerably earlier than men. Among women, prevalence rises sharply from about 15 years, reaches a peak at 25-30 years then begins to taper off."

#### **Table 5: Projected Population Growth Rates**

Period	% growth rate (based on DBSA report)	Growth factor	Population at start of period (based 0n WSDP data)	Population at end of period
2001 - 2005	1,44	1.0741	964 000	1 035 432
2006 – 2010	0,96	1.04893	1 035 432	1 086 096
2011 – 2015	0,58	1.02934	1 086 096	1 117 962
2016 – 2020	0,08	1.00401	1 117 962	1 122 445

Source: WSDP (2001), DBSA (2000) "Provincial population projections, 1996 – 2021 High HIV/ AIDS impact" September 2000





Members of the Municipal Council and Management

## Political Leadership in Zululand District Municipality

The Council of the Zululand District Municipality consists of 34 Councilors, 40% of which are proportionally elected and 60% elected to the district municipality from respective local municipalities. The Council is chaired by Cllr. N J Mjaja and the political representation is as follows: Inkatha Freedom Party, Democratic Alliance, and African National Congress.



The following Councilors will serve on the Council of the Zululand District Municipality during 2006 – 2011 term of office:

Speaker	
N J Mjaja	
V Z Magwaza (Mayor)	V O Mbuyisa (Deputy – Mayor)
BB Zwane	MB Mabaso
TR Bunge	NE Zungu
AB Lesala	JBMavundla
MM Kunene	TB Lukhele
SE Nkwanyana	SPS Mwelase
JB Ngema	KE Thabede
MM Mntungwa	JP Ngwenya
MA Shabangu	JA Scheepers
NP Ndlela	R B Mhlungu
S Z Buthelezi	BA Mtshali
PM Mtshali	ME Ndwandwe
NV Mbatha	EM Nxumalo
HS Ngwenya	ME Sishwili
MJ Ngcobo ( deceased post year end )	TM Zungu
BS Khanyile	S Mlambo
MZ Mafambani	





Members of the Executive Committee and the Municipal Manager

The following are the Portfolio Committees of the Zululand District Municipality Council:

- Disaster Management, Health and Safety ( 4 Meetings held )
- Finance and Budgeting ( 3 meetings held )
- Local Economic Development and Tourism (3 Meetings held)
- Community and Social Development (Youth, Gender and Sports)
   (8 Meetings held)
- Capex and Water Provision (3 Meetings held)
- Planning and GIS (2 Meetings held)
- Full Council ( 2 Meetings held )
- Executive Committee ( 8 Meetings held )



# Management Team of the Zululand District Municipality

The District has five departments i.e. Municipal Manager's office, Budget and Treasury Department, Technical Services, Planning and Community Development and Corporate Services headed by the following officials:

#### Municipal Manager



Mr Johan de Klerk is the Municipal Manager.



Head of Department: Budget & Treasury Office



Mr. SB Nkosi is the Chief Financial Officer. His Department's primary purpose is to manage and control all financial functions for the municipality so that current and future effectiveness of council services, programmes and operations is ensured in a sustainable way. These functions include accounting, budgeting and budgetary control, cash management, expenditure control, payroll, credit control, financing, banking, investment, risk management and taxes.

Head of Department: Planning and Community Development



Mr. C Nel is the Head of the Department of Planning and Community Development. His Department is responsible for the following functions:

- Planning
- ◆ LED
- Water Services Authority
- ♦ Solid Waste
- District Roads & Transportation
- Municipal Airports
- Municipal Health Services
- District Cemeteries
- District Tourism



#### Head of Department: Technical Services



Mr. SL Khumalo is the Head of the Department of Technical Services. His Department is responsible for implementation of infrastructure projects and once commissioned, to operate and maintain same, ensuring that the services delivered are of the required standards, quality and are implemented in a cost-effective manner.

Head of Department: Corporate Services



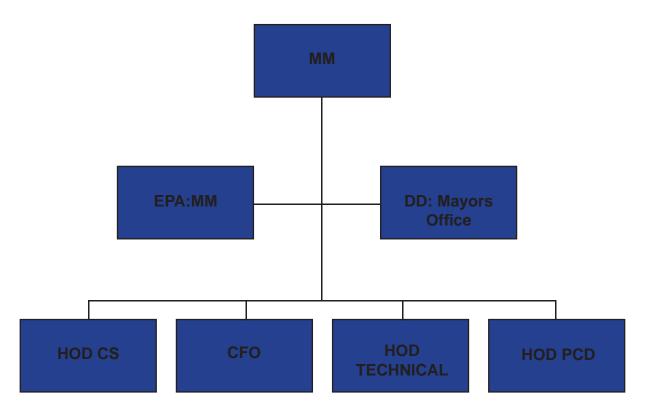
Mr. MN Shandu is the Head of Department for Corporate Service. His Department aims at ensuring that other departments provide effective and efficient services that match the world-class standards. It further provides strategic support to all departmental functions within the municipality.

The full range of services offered by this department include: Disaster Management, Facilities and maintenance, Youth, Sports, Recreation and Gender, Human Resources, Capacity Building, Training and Development, Secretariat and Administration, Legal Services, Fleet Management, Indonsa Arts and Craft Centre and Sivananda Princess Mandisi Health Care Centre. Zululand District Municipality



## High Level Organisational Structure

The District has five departments i.e. Municipal Manager's office, Budget and Treasury Department, Technical Services, Planning and Community Development and Corporate Services as depicted on the following organogram





# Development Priorities and Key Strategies

#### MANAGEMENT SERVICES

#### The main functional hub of the Management Services Division includes:

#### HUMAN RESOURCE SECTION

This section is responsible for the undermentioned services: HR Planning, Recruitment and Selection, and HR Administration HR Policy Development, Implementation, monitoring and evaluation Employee Performance Appraisal Systems development and Implementation Employment Equity Planning, implementation and reporting Employee Assistance Programmes (Planning, implementation, management)

#### Total number of staff members of Zululand District Municipality

The municipality has a total number of 301 full time employees, and 159 non-permanent employees in the period under review i.e. 01 July 06 to 30 June 07.

These employees are spread in different employment categories; the table overleaf shows the workforce profile per employment category.



Occupational Categories	Ν	lale			Femal	le		White Male	Foreign Nationals		TOTAL
	Α	C	Ι	A	C	Ι	W	W	Male	Female	
Legislators, senior officials and managers	07			03				4			14
Professionals	03			04				2			09
Technicians and associate professionals	34			16			01				51
Clerks	10			31	01		01				43
Service and sales workers	24			02							26
Skilled agricultural and fishery workers											
Craft and related trades workers	15							01			16
Plant and machine operators and assemblers	35			03							38
Elementary occupations	74			19							93
Other				04							04
Apprentices	04			03							07
TOTAL PERMANENT	206			85	01		02	07			301
Non – permanent employees	156			03							159
GRAND TOTAL	362			88	01		02	07			460



#### NUMBER OF STAFF AS PER FUNCTION

DEPARTMENT	NUMBER OF STAFF
Council	34
Municipal Support	2
Mayoral Support	12
Corporate Services	63
Technical Services	271
Financial Services	38
LED & Planning	40
TOTAL	460

#### **NEW APPOINTMENTS**

Zululand District Municipality is at the center of employment creation within its area of jurisdiction, through a number of developmental projects undertaken by the municipality at a given time, and through employing people to work for the Zululand District Municipality directly. There was a significant increase in the number of new appointments made directly by Zululand District Municipality in the reporting period i.e. 01 July 06 to 30 June 07. A total number of 143 new people were permanently employed, and 26 people were employed on a non permanent basis.

#### **EMPLOYMENT EQUITY**

The employment equity act requires all designated employers to prepare their employment equity plan with clear targets, bound to a specific time frame.

These plans should seek to address and redress the employment inequalities created by the discriminatory laws of the past. While it would be naïve on our part to claim to have achieved our equity targets, due to a number of factors beyond our influence, pertinent to most municipalities, who often have a difficulty attracting people with the right combination of skills and talent.

Foremost, one must point out that we have been able to develop our Employment Equity Plan which is in full compliance with the legislative prescripts, and we have accordingly reported to the Department of Labour as prescribed in Section 21 of the Employment Equity Act

We are pleased with the progress we are making in this regard, despite the given environmental challenges.



#### **TRAINING & DEVELOPMENT SECTION**

The Training and Development section is charged with the overall development and implementation of Zululand District Municipality's skills development strategy. The Work Place Skills Plans as well as facilitation of work place education and Training, thus ensure adequate and a well developed internal human resource capacity.

Human Capital development occupies a significant part in the agenda of the Council of Zululand District Municipality. Our council continues to put the right policies in place which help us increase our skills base in some of the most critical and scarce skills areas. Our work place skills plan (WSP) captures our comprehensive response to addressing the skills gaps that exist generally in the South African labour market, but more specifically, it provides possibilities for more targeted training interventions to the employees of Zululand District Municipality, and our Council's approach in addressing the issue of skills development.

In this regard a number of employees were trained in a range of areas in the period under review. The table below indicates the number of employees trained in various occupational categories and levels effectively from 01 July 06 to 30 June 07.



#### NUMBER OF STAFF TRAINED

											TOTAL
Occupational Levels	Male				Female				Foreign Nationals		
	A	С	Ι	Α	C	Ι	W	W	Male	Female	
Top management	03							02			05
Senior management	06			02				03			11
Professionally qualified and experienced specialists and mid-management	07			07			01	01			16
Skilled technical and academically qualified workers, junior management, supervisors, foremen, and superintendents	35			11							46
Semi-skilled and discretionary decision making	14			20	01						35
Unskilled and defined decision making	12			02							14
TOTAL PERMANENT	77			42	01		01	06			127
Non – permanent employees	04			05							09
GRAND TOTAL	81			47	01		01	06			136

Chapter 6



#### **OCCUPATIONAL HEALTH & SAFTEY**

Promotion of a healthy working environment is a mandatory requirement to employers, prescribed by the Occupational Health & Safety Regulations.

This section is charged with the responsibility of developing and implementing occupational health and safety strategy, programmes and plans, and evaluating the quality and adequacy of internal and external OHS systems and other related interventions with respect to the prevention and management of occupational health and safety. The Zululand District Municipality has established the Health & Safety Committee, and our Safety and Health Representatives were appointed, and training is on going as part of compliance in terms of the act

#### **JOB DESCRIPTIONS:**

`Job descriptions were submitted for evaluation to the Job Evaluation Committee KZN Region 4, and still awaiting for the feedback.

#### **BURSARIES:**

The Council of the municipality took a very significant policy position to afford those employees of the Municipality who intend to further their studies to apply for Council bursaries, subject to terms and conditions as espoused in the applicable Council policy.

In the period 01 July 06 to 30 June 07, a total of 8 staff members were awarded bursaries to pursue their studies in their respective chosen discipline.



#### **STRATEGIC IMPLEMENTATION**

The implementation of each strategy will be driven by internal role player or role players in the organization. They will be responsible for programmes and project specific plans to be completed. The ongoing implementation of performance management system and implementation monitoring will ensure that implementation is monitored in an ongoing manner.

Each development dimension listed below has a measurable objective, associated with an indicator and a responsible department for execution. The target indicates what the desired outcome within a certain time period would be. This is a statement of intent by Zululand that can be monitored by the public as well as the Council.

#### Delivering Basic Services and Coordinating other Services to the People of Zululand

The intent with this strategic issue is to, within the framework of the functions allocated to the Municipality to perform, make optimal use of current resources to ensure the optimal delivery of essential services to the people of Zululand.

To achieve this goal, funding will be sourced from the following key agencies and Departments: Municipal Infrastructure Grant - MIG.

Department of Local Govt. & Traditional Affairs - DLGTA. DBSA.

#### (a) Municipal Key Projects

#### **Objectives**

- Development of an Integrated Development Planning and Implementation system.
- To improve the livelihoods and quality of life for ZDM people, and help reduce rural poverty.
- To provide long-lasting economic opportunities and better quality of life.

#### Strategies

- The Municipality will implement an Integrated Planning and Management system that ensures a strategic and efficient manner.
- A system that will align the IDP, Financial Planning, Service Planning and Performance Management.
- The Municipality will systematically review its PMS that links overall strategic objectives through to service operations and individual performance in order to encourage high level performance and continuous improvement.

#### (b) Water and Sanitation

#### **Objectives**

- Setting a common minimum standard/approach.
- Co-ordination of all water services providers within the District.
- Maximise the acceptable level of water and sanitation.



#### Strategies

- Incorporation of all role players in Water Services Development Plan.
- Ensure that all municipalities have water management tools.
- Bulk water supply.
- Application of free basic water.
- Construction of VIP's in rural areas.

#### (c) Economic Development

#### **Objectives**

- Retain and create jobs.
- Tourism promotion.
- To increase entrepreneurial opportunities and employment.

#### Strategies

- Promote spatial development.
- Create conducive environment for job creation and investment.
- SMME's development.
- Targeted empowerment for youth, women and the disabled.
- Infrastructure development.
- Promote investment and planning in the disadvantage areas.
- Marketing the District.
- Co-ordination with all role players in economic development.
- To promote and develop tourism potential.

#### (d) HIV/Aids

#### Objectives

- To have improved mental and emotional health.
- To reduce HIV/Aids rate radically from its current rate.

#### Strategies

- Create vigorous awareness of the HIV/Aids pandemic.
- Involve youth in sexual morality e.g. early childhood development.
- Mobilising farmers in rural areas to develop a strategy for their own group of workers.
- Mobilise the resources from all stakeholders in fighting HIV/Aids.
- Ease environment conducive for the people to fight HIV/Aids.
- Increase access and acceptability to voluntary HIV testing and counseling.

#### (e) Health

#### Objectives

• Immediate help in emergencies (physical crisis).



• To improve general status of health.

#### Strategies

• Integrated plan for service delivery.

#### (f) Safety and Security

#### **Objectives**

• To create a crime free environment.

#### **Strategies**

- To oversee improvement of police service delivery.
- Strengthening community participation.
- Anti-crime campaign involving all stakeholders i.e. business, schools ect.
- Target approach to crime (e.g. rape, house breaking) in terms of crime and geographical location.
- Enhance effective and preventative disaster management.
- Mobilising of communities against crime.

#### (g) Environment

#### **Objectives**

• To have a clean, safe and healthy environment.

#### **Strategies**

- Environment health and hygiene awareness campaign.
- License (dumping) sites and to ensure that they are operated according to the license or permitting campaign.
- To regulate developmental activities through enforcing compliance to legislation.
- Create awareness on natural environment and on environmental legislation.
- Sustainable environmental protection to ensure clean, safe and healthy conditions.

#### (h) Transport and Roads

#### Objectives

- Improved, safe roads and transport services (District Level).
- Promotion of accessible public transport.

#### Strategies

- Ensure user friendly modes of transport for rural communities.
- Ensure private and intergovernmental partnership for utilisation of resources towards roads improvements.



- Integrated transport and land use.
- Ensure the accessible mobile pay points rather than transport for the aged during pension days.

#### (i) Sports and Recreational Facilities

#### **Objectives**

- To have access and sustainable sports and recreation facilities.
- Promotion of cultural facilities.

#### **Strategies**

- Promotion of educational cultural campaigns.
- Ensuring improved supervision and security in all the facilities.
- Ensure the provision of quality and appropriate equipment for the users.
- Ensure community involvement in the maintenance of recreational facilities.

#### (j) Disaster Management

#### **Objectives**

- Preventing or reducing the risk of disaster.
- Mitigating the severity or consequences of disaster.
- Emergency preparedness.

#### Strategies

- Defining types of incidents and their possible effects.
- Identify weakness in capacity to deal with possible disaster.
- Develop a District protocol by roles and responsibilities inclusive of communication channels.
- Plan for disaster response and relief.

#### (k) Land Reform

#### Objectives

- Improve project management.
- To promote projects that enhances the livelihoods of the rural poor.
- To ensure that land reform projects promote the optimal use of land.
- To support and promote involvement of previously disadvantaged farmers in largescale commercial farming.

#### Strategies

- Support the resolution of land claims.
- Identify suitable land and facilitate the settlement of emerging and previously disadvantaged farmers.



- Promote an understanding of the land reform process.
- Support land redistribution projects.

#### (I) LUMS

#### **Objectives**

- To guide all decisions of a municipality relating to the use, development and planning of land.
- To implement strategic plans and manage development.

#### **Strategies**

- Special development areas for targeted management.
- Conservation of both the built and natural environment.
- Particular types of land use should be encouraged or discouraged.

#### (m) MPCC

#### **Objectives**

- To have one MPCC per each LM.
- To promote the efficient delivery of services and infrastructure.
- To promote spatial efficiency.

#### Strategies

- Facilitate the development of a hierarchy of service centres in the municipal area.
- Readiness for second generation of MPCC.
- To access funding from Sector Departments for the MPCC projects.

#### (n) Tourism Sector

#### **Objectives**

- Zululand to have a diverse, exciting range of quality tourism products.
- To make all tourists and potential tourists aware of the products.
- To make Zululand the favourite tourist destination.

#### Strategies

- Efficient institutional structuring for tourism.
- Tourism information inside the District.
- Tourist information outside the District.
- Community tourism.
- Visible tourism delivery.

#### (o) Agricultural Sector

#### **Objectives**



- Identify agricultural opportunities.
- To provide guidelines on agricultural roles and responsibilities between the different LED stakeholders within the District.
- Coordinate the formulation and implementation of municipal agricultural policies.

#### Strategies

- Institutional structuring for agricultural delivery.
- Sustainable Land Reform.
- Improved market acces for agricultural sector.
- Visible delivery in agricultural sector.

#### (p) Business Sector

#### **Objectives**

- To establish coordination at the District level.
- To establish component business organisations with the District that will support the activities of the DM and LM's relating to economic development.
- The District to have a valuable guidance relating to economic policy and strategy.

#### Strategies

- Institutional structuring for delivery.
- Capacity bulding and training.
- Establish/building agri-industries.
- Establishing small scale mining.

#### (q) Financial Plan

#### **Objectives**

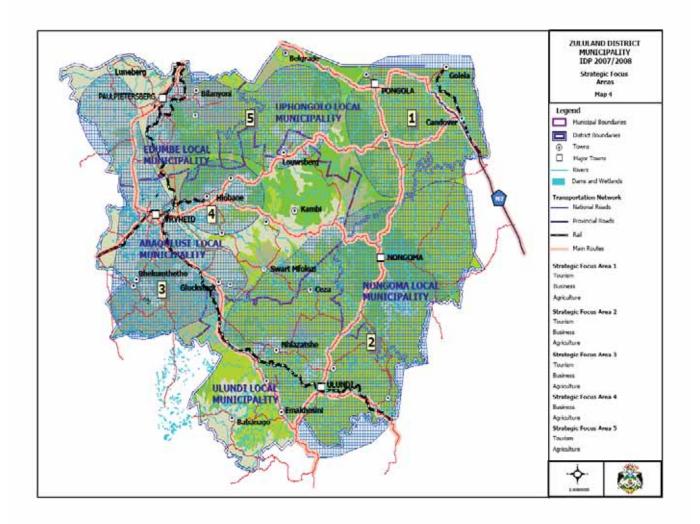
- Ensure sufficient financial resources allocated.
- Ensure that latest appropriate technology and equipment is used to enhance productivity and reduce costs.
- Promote active participation and ownership by all external stakeholders.

#### **Strategies**

- Update consumers data base on an annual basis.
- Annual increase in consumers and staff training programmes.
- Regular budget meetings and adjustments by HOD's.
- Ensure active participation in budget process.



#### ZULULAND DISTRICT MUNICIPALITY: SPATIAL DEVELOPMENT FRAMEWORK





### Municipal Performance: 2006/07 Performance

#### Introduction

egislation requires that a Municipality develop and adopt a performance management system to measure the progress made in achieving its objectives as set out in the IDP. This was identified as a shortfall in the 2005/06 assessment of the Zululand District Municipality IDP, and was subsequently addressed through the adoption of an appropriate performance management system and model.

In considering which performance management model to use, care was taken to ensure that the key performance indicators identified, was in line with the national key performance areas. It was therefore decided to use a base model that was derived from the IDP key issues, but keeping a balance with national key performance areas.

The performance target set in terms of the adopted system will be measured on an annual basis, and will therefore change as and when s specific the performance target is reached. The Municipality is also in the process of developing an individual performance management system that will be linked to the performance indicators.

In this chapter the performance of the Zululand District Municipality in achieving the said performance targets will be reviewed and compared with its performance during the previous financial year.

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		01 Jul-30 Sept		01 Oct-31 Dec		PERFORMANCE PREASUREMENTS 2000/ 2007 PONTIONARY AND SCONUNG Jul-30 Sept 01 Oct-31 Dec 01 Jan-31 Mar	DAITY	01 Apr-30 Jun		
Peformance Target	Actions	Quarter 1	Measu remen t	Quarter 2	Measure ment	Quarter 3	Measure ment	Quarter 4	Measurement	TOTAL
90% of all projects are implemented in terms of the approved programmes by 30 June 2007.	Draft Implementation Programme.	10% of all projects implemented	m	30% of all projects implemented	4	75% of all project implemented	4	90% of all projects implemented in terms of approved programmes by 30 June 2007	4	3.75
Projects implemented as per WSDP	Business Plans approved Service Providers appointed.	15% of projects completed as per WSDP	m	50% of projects completed as per WSDP	7	75% of all projects completed	4	100% of all projects completed	4	3.25
Budget Sanitation infrastructure provided according to approved WSDP	Approve funds according to WSDP.	Funds approved according to WSDP.	Э							m
Increase the number of people with basic health eduction and access to basic sanitation according to the WSDP.	Monitor Achievements of WSDP.	Monitor according to WSDP roll out	ß	Monitor according to WSDP roll out	4	Monitor according to WSDP roll out	4	WSDP roll out sucesfully completed	4	3.75
90% of all projects emanating from the IDP and provided for, in the approved budget are curcressfully commleted	Lead, direct and manage the Department's staff so that they are able to meet their objectives.	Staff work programme to be drafted	m	Monitor progress according to plan	4	Monitor progress according to plan	4	Monitor progress according to plan	4	3.75
Monitor water at selected areas on monthly basis.	Report on monthly basis to EXCO.	Report tabled with Exco on a monthly basis	1	Report tabled with Exco reflecting some resolutions taken	1	Report tabled with Exco with all previous Quality issues resolved	1	Water Quality improved through actioning of monthly reports	1	-
Approved revised WSDP by 30 June 2007.	Review WSDP.	WSDP Draft review 25% complete	m	WSDP Draft review 100% complete	2	WSDP review completed and submitted for MM's comments	e	WSDP reviewed and approved by Exco by 30 June 2007	e	2.75
				SOCIAL ISSUES	SUES					
Ensure the successful implementation of at least 2 youth empowerment programmes that were approved by the Executive Committee by 30 June	Identify two youth empowerment programmes and implement.	At least 2 Youth Empowerment Programmes identified for implementation and submitted for	H	Implementation plan for Youth empowerment programmes submitted to Exco	4	2 Youth Empowerment Programmes identified and 60% implemented	4	At least 2 Youth Empowerment Programmes successfully implemented as per Executive	4	3.25



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3,5	ω	Budget prepared and adopted by Council by 31 May 2007	4	Budget preparation 50% complete and ready for submission					Prepare Budget	2007/2008 Budget s completed in the prescribed format and submitted to Council for adoption by 31 May 2007.
ω	ω	Internal Auditors to have monitored at least 3 Audits by 30 June 2007 and report submitted to MM	ω	Internal Auditors to have monitored at least 2 Audits by 31 March 2007 and report submitted to MM	ω	Internal Auditors to submit a Report on the first Audit to MM by 31 December 2006	ω	Internal Auditors formally appointed and Internal Audit Plan approved	Appoint internal Auditors. Approve annual internal Audit Plan. Consider audit report and take corrective steps if required.	Audit committee monitor internal audits at least 3 times per year.
ω	ω	Debtor payment level maintained at 80% by 30 June 2007	ω	Debtor payment level increased from 78 – 80%	ω	Debtor payment level increased from 75 – 78%	ω	Debtor payment level increased from 70 – 75%	Devise strategy to decrease debtors.	To increase the payment level of debtors from 70% to 80% by 30 June 2007.
ω	з	Debt coverage ratio maintained above 7% in line with the	ω	Debt coverage ratio maintained above 7%	ω	Debt recovery strategy completed and implemented	ω	Debt recovery strategy 40% complete	Debt recovery strategy.	Maintain the debt coverage ratio above 7, by 30 June 2007.
4	51						4	Supply chain main policy completed 30 September 2006.	Draft Supply Chain Management Policy.	SCM Policy drafted, SCM Practictioners tarined, website and Tender documents.
3.5	4	Maintain at least 80% of annual budget spending by 30 June 2007	4	At least 60% of annual budget spent	ω	At least 40% of annual budget spent	ω	At least 20% of annual budget spent	Monitor expenditure.	Maintain at least 80% of budget spent annually.
4					4	Employment Equity Plan submitted to EXCO for approval.	4	Employment Equity Plan completed 50% revised.	Revise Employment Equity Plan.	A revised Employment Equity Plan approved by EXCO before 20 November 2006.
		implamantad by 30		TY somulated and	CAPACI	INSTITUTIONAL CAPACITY		Chunkami		
4	4	Disaster Management Strategy	4	Disaster Management Strategy Implementation Plan	4	Disaster Management Strategy	4	25% of ZDM Disaster Management	Implement plan	Disaster Management Strategy Implemented by 31 July 2007
2.5	ω	3 HIV/AIDS Projects fully implemented by 30 June 2007	ω	Implementation Plan on HIV/AIDS Projects approved by Exco and ready for	2	Implementation Plan on HIV/AIDS Projects submitted for approval by	2	At least 3 HIV/AIDS projects identified	Identify and Implement HIV/Aids projects.	At least 3 HIV/Aids projects identified and impolemented by 31 July 2007.
3.25	4	Gender Equity Plansubmitted to Exco for approval by 30 June 2007	4	Gender Equity Plan drafted to at least 75% completion	ω	Gender Equity Plan drafted to at least 50% completion	2	Gender Equity Plan drafted to at least 25% completion	Draft Equity Plan	Submission of draft Gender Equity Plan to EXCO for approval by 30 June 2007.



æ	3.75	3.5		3.75		4	4	88.75	400V	04.04.00			
m	m	4		m		4	4	95					
Budget approved by 31 May 2007 where at least 85% of projects comply.	IDP Process and Framework main drafted and adopted by 30 September 2007.	MMs annual Implementation report considered for compliance with		Business Plans submitted by 30 June 2007.		Revised Tourism plan submitted by 30 June 2007	Draft business plans and submit						
	4	4		4		4	4						
	Monitor progress acccording to plan	Implementation Report to be 90% compliant with the Implementation Plans	MENT	Draft business plan	OURISM	Revision 70% completed	Draft business plans and submit						
	4	m	NVIRON	4	NT AND T	4	4						
	Monitor progress acccording to plan	Monitor compliance with implimentation plan	SUSTAINABLE AND ENVIRONMENT	Draft business plan	ECONOMIC DEVELOPMENT AND TOURISM	Revision 30% completed	Draft business plans and submit						
	4	m	S	4	ECON	4	4						
	Process and framework plan drafted	Draft implimentation plan		Identify Scope of work		Identify scope of work	Projects identified						
Approve budget that complies with target	Draft processes and Framework plan.	Consider annual implementation report by the Municipal Manager.		Draft business plans.		Review Tourism Plan	Identify Projects Draft business plans.			No progress	Below expectation	Meeting expectation	Above expectation
At lease 85% of projects identified in in the budget appear in the IDP.	IDP completed according to framework plan and approved by EXCO on 31 June 2007.	Monitor yearly implementation of plans, and ensure 90% compliance with plans.		Business plans for the 2nd phase of implementation of EMP submitted to MM by 30 June 2007.		Sector Plans aproved by the EXCO before by 30 June 2007.	Ensure appropriate projects are packaged for various SMME's by 30 June 2007.		Scoring	1	2	3	4

Zululand District Municipality



# Departmental Performance: 2006/07

n this chapter an overview will be given of the performance of each Department of the Municipality and its achievements during 2006/07

# CORPORATE SERVICES DEPARTMENT

Corporate Services Department is the administration nerve center of the Zululand District Municipality. It is charged with the overall management of a range of interrelated administrative subsystems, broken down into divisions and sections of the department.

Our main objective is to be a vision inspired, strategy focused, people centered and result driven department, which strives to be a center for administrative excellence; through optimal utilization of limited resources, thus ensure maximum out put with minimum in put, and value of value to our client departments within the municipality.

The department is mainly structured in to four divisions :-, namely

- Auxiliary Services;
- Management Services; and
- Social Services.
- Disaster Management & Fire Fighting Services

These divisions are managed by a Deputy Director who reports to the HOD Corporate Services.

The main strategic objectives of the department are to serve and assure the community of Zululand, either directly or with the co-operation of others, through:

- Stewardship to use resources effectively and account for them properly;
- Quality Services to provide high quality and specialist services that pass the test of Best Value; and
- Adding Value to enhance the services provided through our contribution and optimise the



resources

# **CUSTOMER SERVICES SECTION**

The Zululand District Municipality is engaged in a process of establishing District Customer Services Center, with a 'one stop shop' state of the art 24 Hour Call Center. A Customer Services Officer has already been appointed.

The Call Center IT Systems which records all call have been sourced and accordingly installed. This Call Center will be a medium through which customer queries ranging from water accounts to disaster reporting, reporting burst pipes and all other municipal services related queries will be reported.

#### **SECRETARIAT SERVICES:**

The Secretariat section is charged with the overall administration and secretariat support service to the Council, its Portfolio Committees, as well as other committees of the municipality.

#### SOCIAL SERVICES

#### **SPORTS**

The Zululand District Municipality has been engaged with sports activities where Sportsmen and women from all over the Zululand District Municipality participated in Ward selections that took place in all the Wards of Local Municipalities, viz. Ulundi, Nongoma, eDumbe, AbaQulusi, Uphongolo and Ulundi.

All five Local Municipality's competed amongst each other and all squads selected from these games converged to partake as a District Squad in codes, namely, soccer, netball, volleyball, dance, rugby, golf, cricket, basketball, boxing, athletics etc. to represent the Zululand District Municipality at the SALGA GAMES 2007. During the SALGA Games all 10 District Municipality and 1 Metro compete in the various sport codes .The games took place at Uthungulu District Municipality from the  $1^{st} - 4^{th}$  December 2006. The Zululand District Municipality Soccer boys walked away with Gold!!!!!!



# ZULULAND DISTRICT ULTRA MARATHON

This spectacular annual event is a 56km ultra marathon, rotating annually from Nongoma to Ulundi and vice versa. It also includes a 10km walk, a 10km run, as well as a 5km fun run. The intention is to become a true partner and a forerunner of the annual Comrades Marathon. The Marathon was held on 25 March 2007 starting from Nongoma to Ulundi and the event was successful with participation of over 500 athletes.



# **YOUTH DEVELOPMENT**

The changes that have taken place in our country have thrown new challenges. With youth forming a large percentage of the population, the need to contribute to their development becomes crucial for the future of the country. The Zululand District Municipality acknowledges this and strongly believes in the development of youth. The month of June has been identified as Youth month, with particular emphasis to June 16. Accordingly, the Zululand District Municipality, hosted the Youth Day Celebration on the 27<sup>th</sup> of June 2007 and more than 5000 Youth from the area of jurisdiction of the council participated.

The council involves youth on a number of programmes such as:

# **YOUTH COUNCIL**

Youth Council's were established in each local municipality within the district as a means of:-

- Informing and sensitizing council and to make proposals for local youth programs and services.
- Creating mechanism for young people to understand the issues of governance at local level.

## **GENDER**

Gender disparities exist in many indicators of human development. These disparities reflect the generally lower status of women compared to men. In ensuring that development is equitable in all possible manners for men, women, youth and disabled the Council embarked on gender equaty programmes i.e. The celebration for the month of August by hosting a Women's Summit on the 10 August 2006 where the women were represented by 5 councilors per Local Municipality, female Amakhosi, female izinduna, all Ondlunkulu and Widows from the District. The theme of the Summit was '*Unleashing your Potential*', the Summit was then followed by the celebration of the Women's Day on the 11<sup>th</sup> August 2006 at Ophongolo Local Municipality where women were given recognition to the timeless efforts to celebrate about change in a non-threatening manner and the type that have institutionalized the transformation agenda in spite of assistance and despondency from our respective societies. Hence, the Zululand District Municipality acknowledges the strong belief of the development of the women as they are forming a large percentage of the population, the need to contribute to their development is becoming more crucial for the future of the Zululand District Municipality.

## SIVANANDA PRINCESS MANDISI HEALTH CARE CENTRE

The Sivananda Princess Mandisi Health Care Centre is situated at B North in Ulundi.The centre is established to provide health care services such as

The Princess Mandisi Health Care Centre is fully operational in partnership with *Love Life*, Department of Health and other non government organizations.

People are being encouraged to do voluntary counseling and testing and also to acquire their status on HIV and AIDS and other dieses. Both post and pre-counseling is provided ,The centre also works



closely with the Nkonjeni Hospital as a referral hospital for persons that require anti-retroviral and TB treatment respectively.

Two Love life ground breakers, Simanga Khumalo and Phumlane Gama, and izimpinsthi were appointed to do community and school programmes :- i.e.

- motivation
- guide to action
- body wise
- drama
- health education

## STRATEGIC OBJECTIVES

The following strategic objectives were adopted for the centre:-

- To create a non discriminatory environment and to equip communities to deal with the realities of HIV/AIDS pandemic;
- To educate and embark on awareness campaigns in ensuring that knowledge is imparted about the diseases;
- To encourage voluntary counseling and testing.

In terms of 2006 stastics women are mostly infected than men and this is due to unequal power relation between men and women particularly when negotiating sexual relations.Lack of economic power often results in women being dependant on their male partners for basic needs for both themselves and their children.Many women fear to lose their partners if they deny them sex,even if it is unsafe,for fear of not being able to survive financially,which indicates that poor women are at greater risk.

# INSTITUTIONAL AND SOCIAL DEVELOPMENT

The Skills Development Training Programme is offerd in a two week course on food gardening,home based care,care for the aged and children. Approximately 800 community members benefited from this programme(vegetable and crop production) during 2006/2007 financial year. The council continued in 2006/2007 financial year to run learnership programmes funded by Agri-Seta and Nedupola Trust as the service provider where 43 learners benefited fron this programme.







# INDONSA ARTS AND CRAFT CENTRE

- **Training** in both **Visual Arts and Fashion Design** continues with 15 students in each training project, training started in July 2006 and ended in December 2006 and the second group for 06/07 financial year started in January 2007 and graduated on 21 June 2007. The work produced by the learners is getting better and better each time, people are beginning to understand the importance of these skills in job creation and economic development.
- Agri-Tourism Skills Capacity Building Project: a training project organized and housed by Indonsa, provided by THETA (Tourism, Hospitality & Sports Education and training Authority) took place from 23 April 2007 until 04 May 2007 at Indonsa. 25 Members of the Community received training in Guesthouse operation and Tourism development, with an aim of improving the performance of the enterprises and contribute to tourism knowledge in general. Crafters were also included in the training.
- **Umbele Wethu Cultural competitions** the project was for the first time included in the strategic plan for the Zululand District Municipality. The project goes a long was in addressing the performing arts needs of the community of Zululand District Municipality.
- **Capacity building workshop** for staff members: five of Indosa staff members, Manager, Co-ordinator, Admin Assistant, Visual Arts facilitator and fashion Design Facilitator attended a four-part Capacity building workshop sponsored by the National Department of Arts and Culture, conducted by AMAC. The aim of the workshop was to improve on the way in which community Arts Centres operate on daily bases. The workshop started in October 2006 until February 2007, it also included mentoring trough visits by the mentor to the centre on several occasions to assist with on the job training. This training helped a lot in motivating staff and capacity enhancement.
- Indonsa coordinated and facilitated a three day **Performing and non Performing arts workshop** in Nongoma held at Mtashana FET College in August 2006. Seventy youth were in attendance
- Coordinated and facilitated **Siyaziphilisa women's crafts conference and exhibition** at Isikhawini College in July 2006. Abut 1400 people attended half of whish were crafters they came from three District Municipality; Uthungulu, Umkhanyakude, and Zululand municipalities.
- The Reed Dance 2006 was on 8<sup>th</sup>,9<sup>th</sup> & 10<sup>th</sup> September at Enyokeni Palace, Indonsa was involved in the organizing of the event, designing invitation cards and putting up of the Exhibition. Indonsa exhibited together with crafters in the Database of Indonsa and the Department of Economic Development.
- National Isicathamiya Festival- November 2006 (Playhouse DBN), 7 groups from Zululand District Municipality participated having been identified through Umbele wethu Festival. Indonsa organises transport for the groups.



- **B**eautiful things crafts exhibition took place on 29 November to 03 December 2006 at Bryntirion Presidential Estate in Pretoria where Artworks selected by Indonsa from the whole of Zululand District Municipality were exhibited and sold. Indonsa manager was there.
- A four-day workshop for the **KZN Community Arts Centres Federation** took place at Esayidi FET College in Portshepston on 11-14 March 2007 to deal or address issues affecting the arts centres. This workshop led to a meeting with the MEC Arts, Culture and Tourism Mrs W Thusi which took place at the Bat Centre on 05 April 2007 where Arts Centres raised their concerns.

More meetings continue to take place in the Clusters with Cluster Managers, Deputy Managers and Community Arts Centres attending. Indonsa holds a position of secretariat in the Zululand Cluster.

• Indonsa Centre Manager represented Zululand District Municipality in all **Provincial Indigenous games 2006** plenary meetings. After a rush of local selections and district eliminations which took place on 23 June 2007 at Ulundi regional stadium, The Provincial Indigenous Games took place at Enseleni stadium on 30 June 2007.

## **DISASTER MANAGEMENT**

The Zululand District Municipality is charged with disaster management responsibilities, where amongst other things, should establish disaster management forum, disaster management committee, disaster management centre and also setting up the unit.

The weather pattern of this district has proved a point that it is during this season of the year where it is mainly affected by the wind storms, veld fires, lightning severe thunderstorms, heavy rains and floods.

During August 2006 the following areas were affected by strong winds;Emondlo under Abaqulusi,Ulundi and Nongoma.The affected communities were in the region of 5000, the relief equipment was distributed accordingly.

The council assisted in burying almost 24 people who struck by lightning and others were drowned in the overflooded rivers.5 fire fighting trailers were purchased to augment the only 2 multi utility disaster management vehicles and they were distributed to all 5 local municipalities.

The Advisory Forums and Portfolio committee meetings were held as planned.

## **Management of Service Providers**

1. Security Services

This component is outsourced through different providers and is provided at ZDM's main offices, Princess Mandisi Health Care Centre, Indonsa Arts and Craft Centre, Prince Mangosuthu Airport and the Siwananda Computer Centre.

2. Cleaning Services This function is outsourced



- 3. Garden and Pest Control This function is outsourced
- 4. Canteen This function is outsourced

# PLANNING AND COMMUNITY DEVELOPMENT

The Planning & Community Development Department is headed by Mr C Nel and comprise the following sections:

- Development Planning;
- Water Service Authority;
- Local Economic Development;
- Tourism;
- Municipal Health Services; and
- Municipal Airports

The following functions of Council are performed within the Department.

- Integrated Development Planning;
- Local Economic Development;
- Water Service Authority (planning and regulation of water services);
- Environmental Health Services;
- Solid Waste Services;
- Municipal Airports (District);
- District Cemeteries
- Public Transport
- Tourism
- Perfomance Management

# **DEVELOPMENT PLANNING**

The Development Planning Section comprises of three staff members, and has absorbed some of the PIMS staff, after the PIMS section was incorporated into the Municipal structure. The section is responsible for the following functions:

- Integrated Development Planning
- GIS
- Performance Management
- Land Reform
- Environmental Management
- Building control

## **Integrated development Planning**



The Zululand District Municipality has progressed significantly with refining strategies, objectives and projects for implementation in the current IDP. A new spatial approach towards services integration is followed, which will ensure adequate participation by all service providers.

The IDP is increasingly becoming the tool for sustainable development within Zululand District Municipality.

#### **Geographic information systems**

The ZDM GIS is a powerful tool for spatial planning, and is increasingly used in complex decisions by all municipalities within Zululand.

The GIS is continuously expanding, and data verified on a regular basis to ensure that datasets are current. The ZDM has acquired new aerial photography that will enable the Municipality to make much better population projections, and pick up on various migration trends within the District.

#### **Performance Management**

The Municipality is legally obliged to have a system in place to measure the performance of the Municipality, and report to communities on regular intervals.

The Zululand District Municipality has gone to great lengths to ensure that all legislative requirements are met.

The Zululand District Municipality performance management system is currently earmarked by the Department of Provincial and Local Government as a best practice model, to be rolled out to other Municipalities.

The Zululand District Municipality has constantly scored above 93% on their performance during the past two years.

#### Land Reform

The Zululand District Municipality and more specifically the Abaqulusi Municipality has the highest concentration of redistribution projects within Kwa-Zulu Natal, with more than 2500 unsettled claims. The Zululand District Municipality is working closely with the Department of Land Affairs to ensure the sustainability of these projects. For this purpose a District coordinating forum was established, and meets on a monthly basis to discuss projects and the implementation thereof.



# WATER SERVICES AUTHORITY

The core function of of the Water Services Authority is to ensure proper water planning, set up appropriate water service provider structures, to monitor water services quality and provision, set tariffs and develop water related policies and bylaws

# Water Services Development Plan (WSDP)

The ZDM WSDP revision for 2008/09 has been completed and approved by Council on 28 May 2008. The following key figures have been updated:

- Total new households from new aerial photography is 142 543 households
- Backlogs for water is 68 156 households (460 735 persons)
- Backlogs for sanitation is 82 758 households (559 444 persons)
- Estimated current cost to eradicate water backlogs is R1,84bn
- Estimated current cost to eradicate sanitation backlogs is R0,52bn

# **Capital Projects**

The WSA Division has taken over the project planning function from the Technical Department for all new projects that are identified. This requires the commissioning of the planning phase of a project, once identified and prioritised by the IDP, from the Feasibility Study through to Preliminary Design, Environmental Assessment, Business Plan and Detailed Design, as well as the drafting of tender documents.

The progress can be summarised as follows:

• Detailed planning has been completed for four new Community Halls and a new facility in Ulundi for the House of Traditional Leaders;

• Project planning is well under way for projects allocated under the 2008/09 MIG programme, amounting to more than R135m;

• Project planning is also progressing well with two regional water schemes (Mandlakazi and Usuthu) which have received DWAF funds to the value of R75m.

# Water Services Provision

The Natal Spa agreement that was entered into with the LM's in 2004, which appointed them as Water Services Providers on behalf of ZDM for a period of three years, ended in June 2007. ZDM have started to take over the water services in the respective towns. Abaqulusi Municipality requested an extension of the agreement until June 2008 after which the services will also be transferred to ZDM.

The ZDM has commissioned a reporting system whereby financial, customer, operation and maintenance information are being collated monthly with the aim of establishing the actual costs of service delivery in the district. All Water Services Providers (WSP's) in the district are required to report on the above-mentioned information, which implies ZDM itself as a WSP and Abaqulusi Municipality as an external WSP.



# Water Quality

Water quality is being monitored on a monthly basis by means of monthly water samples that are taken at all water and sewage works and quality reports that are being submitted to the WSA Division. This information is also forwarded monthly to DWAF for capturing on a Water Quality Management System. Non-compliances that are being reported are then acted on immediately until resolved.

The Water Quality results are within acceptable limits but indications are that refurbishment will be required at all bulk water and sewage plants in the near future to ensure long-term sustainability.

Policies and Bylaws

The Water Services Policy and Bylaws have been revised and approved by Council on 28 May 2008. The documents will be distributed for comments and a public participation process embarked upon. Once all input received have been reviewed and addressed the bylaws will be promulgated as per legislation.

# LOCAL ECONOMIC DEVELOPMENT

Local Economic Development Unit is a section within the Planning and Community Development Department. The fundamental focus of this directorate is promoting the social and economic development of the municipality by implementing the Siyaphambili programme which is a strategic document for economic development in the municipality.

## Institutional (link with the municipal and IDP processes)

The Local Economic Development Forum forms part of the overarching Institutional structure of the IDP Process. Apart from sharing information on future economic activities, the purpose of the forum is to jointly agree on a direction and guidance with all stakeholders and experts in the field of economic development in the district.

Sub-forums under the Local Economic Development Forum include Tourism and the recently established General Business and Agricultural forums.

## Achievements of the LED Directorate

Four key projects that were approved in the previous financial year are all in the implementation stage as reflected in the following table.



Project Name	Approved Budget	Project Status
P700 Local Area Development Plan	R 452 607.00	Implementation
Tourism Training	R 100 000.00	Implementation
LED Awareness Programme	R 298 669.00	Implementation
Cengeni Gate Community Tourism Project	R 627 110.00	Implementation
Total	R 1 478 386.00	

Applications were submitted for further projects which have subsequently been approved. These projects also under implementation are reflected in the following table.

Project Name	Approved Budget
Development of Mona Market and Nguni Cattle	R 375 210.00
Phongola Private Public Partnership	R 660 450.00
Nongoma Poultry Project	R 147 780.00
Louwsberg Agro-processing Initiative	R 516 740.00
Total	R 1 700 180.00



Other projects that were approved include:

Project Name	Approved Budget
District Nursery Expansion	R 667 296
Ulundi Tourism Hub	R 1 400 000
Aloe Processing Facility	R 735 392
Ulundi LED Plan	R 173 891
Spanish Goat Project	
P700 Infrastructure Corridor Development	R 500 000
Cengeni Gate Development Node	R 7 000 000
Total	R 10 476 579

# **TOURISM**

The Zululand local tourism structures are in place with a single exception all local tourism tools are in place and the tourism bolts and nuts are being turned tighter and tighter.

Zululand Tourism sets an example that many local and district authorities can follow.

## The Zululand Tourism office

The Zululand Tourism office at the ZDM is operational and the biggest step forward this year is moving the district tourism office to the Prince Mangosuthu Buthelezi Airport. This will not only create more space for Zululand Tourism but will also form part of the major development planned for and around the Prince Mangosuthu Buthelezi Airport.

## **Tourism Staff**

The ZDM has a tourism structure and a linkage with each of its local municipalities which is unique. All 5 the local council structures in Zululand today have a tourism portfolio committee/tourism association and a tourism office, with the exception of Ulundi, in place and operational. Very few districts, even on national level, can sing the same tune.

## **Tourism Shows.**

Zululand Tourism this year was part of all the major national tourism shows in South Africa. The



2007 ABSA Soweto festival was a new addition to the programme and broadened the field of potential tourists targeted. Marketing Zululand to the world around us remains a key task and the better it is done the better it is for the development of Zululand.

# The Zulu Royal Reed Dance

The Royal Reed Dance is an annual event growing in numbers and stature every year. The Zululand Tourism Office had an official stand and exhibition at this event and this created a major marketing drive for the Office.

## **Tourism Gateway**

Two of the provincial Tourism Gateways into Kwazulu-Natal enter into Zululand and the new manned Gateway station in Piet Retief is an example for the rest of the province. It is a joint venture between TKZN/Zululand/Swaziland and the local Assegai Tourism structure and has become a major entry point not only into Zululand but also into KZN.

The Gateway station at the Golela Border post will also be upgraded when the new border post at Golela gets in place.

A Zululand Film Production Office is in process of getting off the ground following a feasibility study done by the neighbouring District Municipality covering all four the Districts north of Durban. This is an excellent example of a joint venture done on a wider scale, benefiting each participant.

## **Battlefields and birding**

Battlefields and Birding in Zululand creates routes which have become well known in these particular niche markets in national as well as international circles. These routes are unique and are developing into a tourism plus for Zululand.

Developing support for tourism in the local municipalities remains a key objective. To ensure tourism going forward in all sectors of the communities the Siyaphambili study is a cornerstone.

To achieve this goal will indeed call for commitment on all levels; and this is the target that Zululand Tourism has set itself as a priority for the next year.

# MUNICIPAL HEALTH

The environmental health section consists of a staff component of 3 environmental health officers, distributed throughout the District. The main function of this unit is to monitor and ensure compliance with standards on all environmental health issues that range from food safety and hygiene to environmental pollution and disposal of the dead.

The table below reflect duties performed by Environmental Health Practitioners within the Zululand District during the current year